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April 28, 2005

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AZ CORP COMMISSION

Arizona Corporation Commission DOCUMENT CONTROL

Attention docket control.

Re: Arizona Electric Power Cooperative Inc., E-01773A-04-0528, Southwest Transmission Cooperative Inc., E-04100A-04-0527,

1200 W Washington Street

Phoenix, AZ 85007

Arizona Corporation Commission DOCKETED

MAY 0 4 2005

Dear Arizona Corporation Commission,

DOCKETED BY

I am writing this letter in regards to the possible rate hike SSVEC, AEPCO and SWTC is trying to get approved.

Our neighbors, as well as ourselves, are and have been complaining about how astronomically high their/ours electric bills are already! And now they want to sock a rate increase on top of it? How do these companies expect us to pay our electric bills with this kind of a rate increase? They can't improve their services (upgrades to their sites) if the people can't afford to pay their bill! The choice would probably come to – less food for the family to set off the increase of the electric bill so as to not to have it shut off (that would be our only option) and as it stands right now, our grocery budget is already next to nothing! I believe the people out here would really cause a serious commotion if this rate hike were approved! At least, I know this family would!

I am pleading with the Arizona Corporation Commission not to approve these rate hikes! We can barely pay our horrendous electric bills now every month and it's not like they work with you very well with payment options. The majority of the people that live out here are either retired, disabled, unemployed because there is no real industry out here (except for the electric and Telephone Company and the power plant) or they are just making ends meat as it is! Most of us that live out here are on a very tight budget and with everything else going up – what are we to do?! The tax we have to pay in Willcox, Arizona on any type of purchases is already at 9.1%!

I know our family, in particular, can't just up and move because we are buying our home (pre-manufactured home that is) and even if there are others that are renting – this is their home! And this is our home! Are we to go without electricity in our homes? Especially, those of us that still have young children living at home! The gas/propane bill is already insane! There is really no support with the utility bills from the government out here so we need the Arizona Corporation Commission to

## step in and stand by the people of Arizona that live out here and turn down these companies applications for rate increases! Do We Not Have The Right To Choose To Live In Rural America!

Our electric bills used to run anywhere from \$65.00 in the winter – up to \$160.00 (at the most) in the summer, when we first moved into our (this) home. But, now, our electric bills run anywhere from \$150.00 in the winter (note - our water heater and furnace are gas) and up to \$300.00 or more a month in the summer. We can hardly afford to water any longer or use our dryer and we have had to cut way back on using the A/C during the summer and STILL our bills are so astronomically high! Why?!

Please, ask yourself, is this the way you would like to live? Especially, if you still had young children living at home? This is absolutely ridiculous! I do not like my yard looking the way it does and we have lost many shrubs and trees because we just can't afford to water like we used to when we first moved into our home in 4/98. So, what is the problem? I don't know and I have asked, complained and begged for someone within SSVEC to please come out and tell us what might be causing the use of so much electricity. They have kindly given me suggestions but that is the gist of it and nothing has helped!! What will it take to get some answers or help?!

Everyone is aware that when the gas prices go skyrocketing, so does everything else! How does the government expect people to survive with these outrageous price increases happening?! Especially, the food prices! It's not like we can go without food, electricity, gas, etc.!

SO – PLEASE - PLEASE HEAR THE PEOPLE AND WHAT THEY HAVE TO SAY BEFORE IT IS TOO LATE!

I am enclosing the spreadsheet I have created, showing the jump and the inconsistency in usage from 1998 until present. Hopefully, this will shed some light on the subject!

Sincerely, The Bouden Family

The Beuden Family

Enclosure

## DIFFERENCE IN KILLOWATS USED FROM YEAR TO YEAR

## THERE JUST IS NO RHYME OR REASON TO THESE KILLOWAT USAGES!

We moved into our (this) home in April of 1998.

DIFFERE	250 100 220 280 280 280 280 400 0 (10) 50 1,850 NCE	90 70 280 600 310 10 (130) 200 (430) (200) 150 380
TOTAL \$ AMT. OF RES. KWH FOR THE MONTH	109.54 74.82 76.70 76.70 71.91 99.22 113.29 148.01 142.38 146.14 117.98 86.08 86.08 87.96 AMT. BILLED FOR RES. KWH FOR THE MONTH	86.08 84.20 81.39 100.16 112.35 136.75 145.20 158.33 133.93 113.29 102.97
DAYS R	DAYS 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	20 21 22 23 23 23 23 23 23 23 23 23 23 23 23
KWH'S KWH'S USED FOR THE MONTH	1130 780 730 1020 1170 1640 1620 1620 880 800 13,130 13,130 THE MONTH	880 860 830 1030 1123 1160 1160 1170 1170 1170
TOTAL \$ AMT. OF RES. KWH FOR THE MONTH	86.08 73.88 62.06 62.06 62.06 124.56 1124.56 1129.25 1108.60 117.98 87.02 83.26 AMT. BILLED AMT. BILLED THE MONTH	77.63 74.82 73.88 71.91 83.26 135.81 157.40 139.57 174.29 132.06 88.89 82.33
DAYS F	DAYS  OF  SERV.	8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9
01/99- 12/99 KWH'S USED FOR THE MONTH	880 830 830 880 1120 1120 1120 1201 KWH'S USED FOR THE	790 760 750 730 850 1410 1450 1450 1370 910 840
DIFFERE	NVA NVA NVA NVA NVA NVA NVA NVA NVA NVA	(170) (170) (170) (170) (170) (170) (170) (180) (180) (190) (190)
TOTAL \$ AMT. OF RES. KWH FOR THE MONTH	86.08 7.388 62.06 62.06 78.57 86.08 124.56 117.38 87.02	77.63 74.82 73.88 71.91 83.26 135.81 157.40 174.29 174.29 132.06 88.89 82.33
DAYS OF OF SERV.	DAVS I BENEVICE TO THE PROPERTY OF THE PROPERT	3 3 3 3 3 3 5 5 3 3 5 5 5 3 3 5 5 5 5 5
01/99- 12/99 KWH'S USED FOR THE MONTH	880 750 830 880 1120 1120 1120 880 880 880 880 880 880 880 880 880 8	
TOTAL \$ AMT.  OF RES. KWH FOR THE MONTH	NVA NVA NVA NVA NVA NVA 108.53 \$ 128.23 \$ 128.23 \$ 128.23 \$ 104.45 \$ 72.89 \$ 64.03 \$ 804.94 \$ RES. KWH FOR THE MONTH	109.54 74.82 76.70 71.91 99.22 113.29 148.01 142.38 146.14 117.98 86.08 87.96
DAYS OF SERV.	MA NA	2 4 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
12/98 KWH'S USED FOR THE MONTH	N/A	1130 760 730 1020 1170 11480 11520 11520 1120 880 900
DATE	April March April May July Aug. Sept. Oct. Nov. Dec.	Jan. Feb. March April May July Aug. Sept. Oct. Nov. Dec.

October of 2001 is when we rec'd, a bill for the address of 279 W Kalbab Way but it was for \$0.00 amount. I contacted SSVEC & spoke with Deloras on 10/04/01 re; this and she said just to ignore it because it was \$0.00 and it wasn't ours! Let's see if there is any rhyme or reason in regards to that date - which the service dates would have had to been around 08/01/01 - 09/16/01. (?). The acct. # was 186009-212674 for this \$0.00 bill. Which is not what our normal acct. # was - our normal acct. # was/is - 186008-104506. Did something happen here also?

			NFFERE	빙	1340	380	350	290	370	(20)	460	310	02	640	140	4	4,334
1L \$		FOR			243.73	177.10	138.62	140.50	159.27	174.28	227.77	283.14	211.82	250.29	174.28	160.58	2,341.38
TOTAL \$					34 \$	32 \$	27 \$	29 \$	31 \$	30 \$	29 \$	34 \$	29 \$	34 \$	29 \$	30 \$	334 \$ 2
	12/04 H'S		E OF		2560	1850	1440	1460	1660	1820	2390	2980	2220	2630	*1820*	1674	20,124
8	D 01/04-12/04	-1			86.7	1.44	5.78	113.29	4.55	5.16	4.61	4.05	5.25	0.24	1.15	0.21	4.71
TOTAL	BILLED FOR RES.	-			2 \$ 11	33 \$ 14	9 \$ 100	49	69	49	49	49	31 \$ 20	49	0 \$ 16	7 \$ 16	5 \$ 1,934.71
			밁	0,1	3		2								6	2	365
04103	12/03 KWH'S	USED	FOR THE	MONTH	1220	1470	1090	1170	1290	184	1930	2670	2150	1990	1680	1670	20,170
DICCEDE	NCE IN KWH'S	FROM	PREVIOU	S YEAR.	360	640	09	(09)	130	420	420	1020	760	820	620	450	5,640
	TOTAL \$ AMT.	RES. KWH	FOR THE	MONTH	117.98	141.44	105.78	113.29	124.55	176.16	184.61	254.05	205.25	190.24	161.15	160.21	1,934.71
	FI.		빙		32 \$	33 \$	29 \$	27 \$	30 \$	33 \$	28 \$	33 \$	31 \$	32 \$	30 \$	27 \$	365 \$
04103	12/03 KWH'S	USED	FOR THE	MONTH	1220	1470	1090	1170	1290	1840	1930	2670	2150	1990	1680	1670	18,950
	TOTAL \$ AMT.	RES. KWH	FOR THE	MONTH	86.08	84.20	81.39	100.16	118.92	112.35	136.75	145.20	158.33	133.93	113.29	102.97	1,373.57
	-11		빙	SERV.	32 \$	31 \$	28 \$	31 \$	32 \$	28 \$	27 \$	34 \$	29 \$	33 \$	27 \$	32 \$	364 \$
04100	12/02 KWH'S	USED FOR	田田	MONTH	860	830	1030	1230	1160	1420	1510	1650	1390	1170	1060	1220	14,530
				DATE	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	TOTALS

\*\*Note - this is when SSVEC changed out the old meter & put in the digital meter. So, there were 7 KWH's used on the old & 1750 KWH's used on the digital (the new meter).\*\*

NOTE - MAY OF 2003 DOUBLE F CONTRACTING REPLACED OUR PUMP.

NCE IN KWH'S FROM PREVIOU S YEAR.	(1023)	(469)	(119)	267									(1,344)
TOTAL \$ AMT. BILLED FOR RES. KWH FOR THE MONTH	147.73	133.09	127.46	165.56									573.84
딩펠찌피	69	69	69	69									40
DAYS OF SERV.	31	31	27	32									06
01/05- 12/05 KWH'S USED POR THE MONTH	1537	1381	1321	1727									4,429
TOTAL \$ AMT. BILLED FOR RES. KWH FOR THE MONTH	243.73	177.10	138.62	140.50	159.27	174.28	77.72	283.14	211.82	250.29	174.28	160.58	2,341.38
티삐	49	8	4	69	9	8	8	4	69	4	53	8	60
DAYS OF SERV.	e,	3,	2	29	31	30	29	34	29	34	29	36	334
12/04 KWH'S USED FOR THE MONTH	2560	1850	1440	1460	1660	1820	2390	2980	2220	2630	*1820*	1674	20,124
DATE	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	TOTALS